



CREATIVE WHACK COMPANY • 179 Ludlow Street, Stamford CT 06902 • 203-353-8400 • www.creativewhack.com

TERMS OF SALE EFFECTIVE 03/18

NEW ACCOUNTS:

A copy of the business resale tax certificate is required prior to shipment of first order. Orders can be shipped immediately using a credit card. COD shipments can also be accommodated. If credit terms are requested, a credit application must be completed, signed, and faxed to 203-353-8431, Attention Credit Supervisor. Please allow at least 3 business days for credit terms to be processed.

MINIMUM ORDER:

The minimum order requirement is \$90 wholesale.

REGISTERING FOR WHOLESALE ACCESS TO ONLINE ORDERING:

Both existing and new accounts must register for wholesale access at www.creativewhack.com/login.php by submitting the completed online form.

TERMS:

Net 30 Days. Terms are established based on credit approval by our credit department. Late payments are subject to an additional charge of 1.5% per month (18% per annum).

A \$25.00 SERVICE FEE WILL BE CHARGED FOR CHECKS RETURNED UNPAID.

SHIPPING:

F.O.B. Stamford, CT. Customers are responsible for ALL freight charges. Creative Whack Company ships UPS unless otherwise indicated. Truck freight shipments are sent "freight collect" unless prepayment is specified. Freight charged for prepaid shipments will be added to invoice. Creative Whack Company will follow shipping instructions that accompany each order to the best of its ability.

BACK ORDERS:

Please indicate if you DO NOT ACCEPT backorders. Otherwise, our policy is as follows: backorders that are less than \$50.00 wholesale and/or over 90 days will be canceled. All other backorders and not yet published items will be shipped FOB warehouse Stamford, CT when available.

RETURNS:

All merchandise is shipped NON-RETURNABLE. Unauthorized returns will be refused at customer's expense. If shipping carton is damaged upon arrival, customer should verify and document condition of merchandise and file damage claim with carrier if warranted.

CLAIMS:

Claims for damages, errors in shipments, and shortages must be reported within 15 days of shipment. Contact Customer Service at 800-544-2637, Ext. 344 for return authorization. Customer is responsible for filing claim with carrier for any damage caused in transit.

PRICES SUBJECT TO CHANGE WITHOUT NOTICE. BILLED PRICES ARE THOSE IN EFFECT AT TIME OF SHIPMENT.
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